

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of: **Julie M. Werbitt** Examiner: **N/A**  
Application No.: **10/665,525** Group Art Unit: **2103**  
Filed: **September 19, 2003** Confirmation No.: **5811**  
Title: **PATRON SERVICE SYSTEM  
AND METHOD** Attorney Docket No.: **26,038-A USA**

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**FILED ELECTRONICALLY**

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Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**Preliminary Amendment**

Sir:

Amendments to the specification begin on page 2.

Amendments to the Claims begin on page 3.

Remarks begin on page 24.